



Notice on Visa/MasterCard processing

Pursuant to our Customer Agreement, C 7 Traders will like to further highlight details of Visa/MasterCard processing on our platform. This form will be updated from time to time once there is a revision in the guidelines from Visa/Master or whenever the Company deems necessary.

1. C 7 Traders works with third party Payment Providers such as NetPay International and RegularPay to offer Visa/MasterCard processing for our clients. C 7 Traders does not take responsibility of the actions of our third party Payment Providers, including but not limited to system downtime, transactions declined etc.
2. C 7 Traders is required to stay in compliant with Visa/MasterCard processing guidelines and will impose restrictions to client's account if necessary.
3. BookHero Limited is a Company that belongs to C 7 Traders and is set up for NetPay International, primarily to receive payment on behalf of the group. For the record, all processing and trading activities are intended for C 7 Traders.
4. The issuer or acquirer bank may from time to time file for retrieval request or refund of a transaction if they suspect that a transaction may be fraudulent. C 7 Traders is obligated to act in compliance with Visa/MasterCard in such scenarios, including but not limited to actions such as removing funds from client's trading account or pursuing legal actions to reclaim funds from client.
5. By trading on our platform, the client agrees to remain cooperative in any investigation of frauds, including but not limited to supplying full set of KYC documents in relation to his Visa/MasterCard transactions, corresponds with issuer/acquired banks etc.